



Statement of Fraudulent email

Citibank would like to alert its clients and the public of a case of phishing email with a link to an unauthorized Citibank website which requests client to provide their banking information.

Below is the content of the phishing email:



Dear Customer,

Your online access has been updated, please update your account.

To ensure that you are the rightful owner of the account, you will need to reconfirm your account information.

To confirm your registration, please follow the button below:

[Update your account](#)

If this has not yet been completed, we will have to suspend your online banking indefinitely as it may have been used for fraudulent purposes.

Sincerely, The Online Services Department.

Below is the email format of the phishing email:

contato@groupstelegram.com



Citibank is not the sender of these emails and we are not in any way associated with the email. We would like to remind the public to be alert of any email that contains an embedded hyperlink or a request to enter personal information. Clients should under no circumstances disclose their personal data or bank account details to unsolicited senders. If clients are concerned that they may have disclosed their information to this unauthorized email, please contact our CitiPhone Banking at (852) 2860 0333 and report to the Hong Kong Police. For more information about email or information security, please visit Citibank homepage at www.citibank.com.hk.