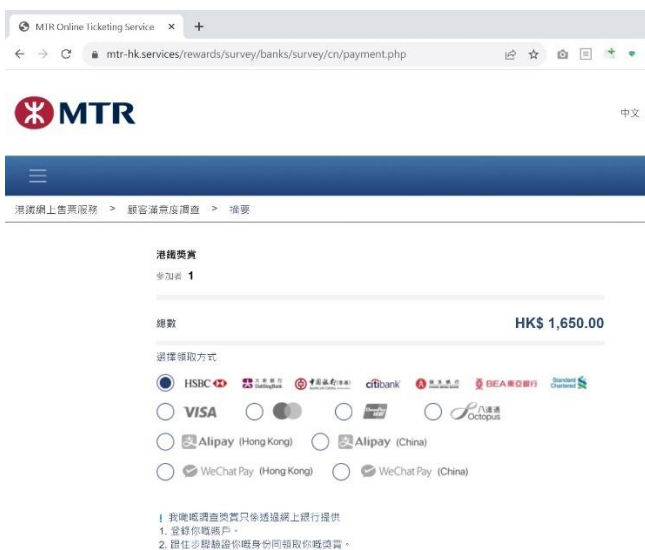


Sep 8, 2023

## Statement on Fraudulent Website

Citibank would like to alert its clients and the public of a case of unauthorized Citibank websites which request client to provide their banking information to perform fraudulent transactions.

Below are the content of the unauthorized Citibank websites:





Below are the URLs of the unauthorized Citibank websites:

<https://mtr-hk.services/rewards/survey/banks/survey/cn/payment.php>

[https://mtr-hk.services/rewards/survey/CITI\\_CN/username.php](https://mtr-hk.services/rewards/survey/CITI_CN/username.php)

Citibank is not in any way associated with the unauthorized websites. We would like to remind the public to be alert of any email that contains an embedded hyperlink or a request to enter personal information. Clients should under no circumstances disclose their personal data or bank account details to unsolicited senders. If clients are concerned that they may have disclosed their information to this unauthorized email, please contact our CitiPhone Banking at (852) 2860 0333 and report to the Hong Kong Police. For more information about email or information security, please visit Citibank homepage at [www.citibank.com.hk](http://www.citibank.com.hk).