



January 6, 2021

Citibank Alerts Clients of Phishing EMAIL and Unauthorized Website (Hong Kong)

Citibank would like to alert its clients and the public of a case of phishing email with a link to an unauthorized Citibank website which requests client to provide their credit card information.

Below is the email subject of the phishing email:

Citi ThankYou : CELEBRATE THIS CHRISTMAS WITH US .

Below is the email address of the phishing email:

citithankyou@rewardsprogram.com

Below is the URL of the unauthorized website:

<https://heartbeatuniforms.in/citi/citithanks>

Citibank is not the sender of these emails and we are not in any way associated with the email address. We would like to remind the public to be alert of any email or SMS that contains an embedded hyperlink or a request to enter personal information. Clients should under no circumstances disclose their personal data or bank account details to unsolicited senders. If clients are concerned that they may have disclosed their information to this unauthorized email, please contact our CitiPhone Banking at 2860 0333. For more information about email or information security, please visit Citibank homepage at www.citibank.com.hk.