



Aug 13, 2021

Statement on Fraudulent email

Citibank would like to alert its clients and the public of a case of phishing email with a link to an unauthorized Citibank website which requests client to provide their banking information.

Below is content the phishing email:

Redeem your CITI Points for just about anything

Hi there,

As a valued customer of CITI you have been invited to take part in a short survey regarding your recent experience.

Your feedback is very valuable for CITI, and will help us provide you with the best service possible.

As a thank you for taking part you will receive a gift of your choice

- 1000 HKD
- 3000 Miles Points
- Online Bill Pay With Points

Please select a rating below to start the survey.

If asked by your family and friends, how likely would you be to recommend CITI on the scale of 0 to 10?

Not at all likely Extremely Likely

0	1	2	3	4	5	6	7	8	9	10
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Below is the URL of the unauthorized website:

<https://bonifacioinsurance.com.ph/ctc>

<https://pdcmgwarimpa.org/CT/online.citi.hk.thankyou.program.rewards.customer.survey>

Citibank is not the sender of these emails and we are not in any way associated with the email. We would like to remind the public to be alert of any email or SMS that contains an embedded hyperlink or a request to enter personal information. Clients should under no circumstances disclose their personal data or bank account details to unsolicited senders. If clients are concerned that they may have disclosed their information to this unauthorized email, please contact our CitiPhone Banking at (852) 2860 0370 and report to the Hong Kong Police. For more information about email or information security, please visit Citibank homepage at www.citibank.com.hk.